

NOTICE TO PORT USERS

LINE HANDLING SERVICES CHRISTMAS AND NEW YEAR WORKING ARRANGEMENTS

The following arrangements will be in place for Line Handling Services during the Christmas and New Year period 2024–2025.

CHRISTMAS SERVICE

Starts:	19.00 on 24 December 2024
Finishes:	08.00 on 27 December 2024
Order Deadline:	16.30 on 22 December 2024

NEW YEAR SERVICE

Starts:	19.00 on 31 December 2024
Finishes:	08.00 on 2 January 2025
Order Deadline:	16.30 on 29 December 2024

Regular Services (i.e. not a Christmas Service or a New Year Service) will be provided at all other times.

Amendments to or cancellations of Christmas Services or New Year Services

All amendments to or cancellations of Christmas Services or New Year Services require a minimum of 12 hours' notice prior to the required service commencement time of either the original order or re-order, whichever is earlier. Failure to give the required notice will result in a surcharge of 50% of the relevant service charge being applied.

Orders for Regular Services made out of office hours

Original orders for Regular Services will be deemed to have been made out of office hours, and be subject to a 30% surcharge, if received between the following times:

16.30 on 22 December 2024 and 08.00 on 27 December 2024

16.30 on 29 December 2024 and 08.00 on 2 January 2025

The notice periods for amendment to or cancellation of Regular Services will be those stipulated in the Terms and Conditions for Ancillary Services.

Charges for Christmas Services and New Year Services will be at the relevant published standard day rates PLUS 100%, subject to a minimum charge of £820 per service.